

For our team in North America, we are currently looking for a

Service Engineer (m/f/d)

Industry: Laboratory & Medical Devices

Location: Unites States (field-based, in close proximity to an international airport)

Employment: Full-time position

Qualifications: University degree in Engineering; job-related work experience a plus

Your role

As “Service Engineer”, you will be responsible for installation and acceptance testing as well as remote and onsite service of our ground-breaking optoacoustic imaging systems, containing highly sophisticated sub-assemblies including lasers, optics, ultrasound detectors, data acquisition electronics, mechatronics, and high-performance computing hardware and software.

Specific activities include:

- Provide remote and on-site service for North American installed base
- Installation of imaging devices at customer sites and system acceptance testing
- Execution of field change orders

For many of these activities the “Service Engineer” will work with other iThera Medical employees as well as vendors and external R&D collaboration partners.

Your qualifications / profile

The qualified candidate should have a strong background in electronics, IT, and/or laser technology, excellent analytical and practical skills, and a very good command of the English language.

Particularly preferred skills include one or more of the following:

- Ease with assembly, service, and troubleshooting of complex systems
- In-depth knowledge in setting up and managing MS Windows
- Knowledge of photoacoustic or ultrasound imaging is a plus
- Professional experience in the medical device / imaging industry
- Ability to interact professionally and effectively with customers and external partners
- “Hands-on” and “can-do” attitude

In addition to the “hard skills” listed above, we require a passion for exploring new ground, developing a new business, working closely in a team, as well as the ability and willingness to travel internationally and within the US as required.

We offer

- Breakthrough technology in the growth market of medical devices
- Substantial individual responsibility and the opportunity to realize own ideas
- A young, dynamic, international and adventurous team to work with

About iThera Medical

iThera Medical offers the next generation in photonic molecular imaging technology. The company was founded in 2010, as a spin-off from the Helmholtz Center Munich. Together, we pursue the further development of proprietary optoacoustic imaging technology for use in preclinical and clinical applications. Our international customers include the most prestigious research centers, academic hospitals and pharmaceutical companies. Please visit our website for more information (www.ithera-medical.com).

Do you want to take on responsibility and help us shape a leading-edge technology in a dynamic environment? Then we are looking forward to hearing back from you!

If you have any questions, please contact us:

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